MACRO

WARRANTY* SERVICE

ARRIVED	/ /	:
REQUIRED	/ /	:

NON-WARRANTY ITEMS: Where items are found not to be covered by the manufacturer's warranty, Macro will advise the customer of this change in status and any current costs for time, materials and disbursements incurred will be charged to the customer and we will seek further instructions from you before proceeding to repair and/or re-assemble the item.

Any warranty may be voided by damage to, or misuse of the system, problems caused by the use or misuse of software, negligent installation or operation, inadequate packaging, cleaning or maintenance, unauthorised repairs, modifications or the addition of incompatible hardware.

Data recovery and/or installation of software not preinstalled will NOT be covered by the manufacturer's warranty and any costs incurred in this non-warranty service will be charged to the customer.

Where Macro Limited is not the warranty service provider, items may be forwarded to a service provider for warranty repair at which time additional costs including (but not limited to) freight may be charged.

By completing this form the customer agrees to pay all costs associated with the repair of the items.

Customers will be bound to our regular terms of trade, including our Disposal of Uncollected Goods clause as published on our website at http://www.macro.net.nz/terms.asp.

Contact Details – Address required		Item 1	Item 2
NAME		MAKE	MAKE
ADDRESS		MODEL	MODEL
		SERIAL	SERIAL
		Minimum non-warranty Repair price:	$ 60.00
Phone:		**Maximum** non-warranty Repair price:	$

DO YOU WISH TO IMPOSE AN UPPER LIMIT ON ANY NON-WARRANTY SERVICE ?

Job Description – In customers own words	CUSTOMER TO COMPLETE
Computer access password (if required)	
Consent to perform work as detailed herein. Customers acceptance of terms of trade.	

Customers or Agents Signature **Required**

Goods received from customer	
❑ Computer ❑ Charger ❑ Bag ❑ System disks	OTHER ITEMS

❑ Backup Required ❑ Erase without Backup	❑ Estimate Provided ❑ Quoted Provided	Outwork Reference	Macro Limited Invoice Number
	$		

Customer or Agents Signature

Time / Materials / Disbursements	TECHNICIAN TO COMPLETE